



## Service Technician

### What does a Service Technician do?

Working as a Service Technician is not about grease, overalls and back-street garages. The Service Technicians of today work for retailers, equipped with the latest technology, in pristine environments.

As a Service Technician you would be responsible for carrying out routine maintenance, and basic repairs as well as identifying and reporting faults on vehicles. At a more advanced level you'll learn more about complex faults and repair them using sophisticated diagnostic equipment. At a higher level, you could be dealing with the most complex automotive systems as well as leading the workshop and the teams within it. You could also choose to specialise in certain areas. Some examples include; info-tainment, connectivity or supplementary restraint systems.



### An extraordinary Service Technician apprentice

To be an extraordinary Service Technician apprentice, you will need the right qualifications to start you on your learner journey. For Volkswagen this is a minimum of GCSE Maths, English and a Science subject at Grade A – C.

You'll also need to demonstrate your passion and enthusiasm for the job; show that you are a good listener and be interested in technology as a tool to fix problems. An ideal candidate will also be service orientated, focussed on quality and a real team player.

If you can meet these requirements and believe in the brand values of your potential new employer, you can stand out against the competition to become an extraordinary apprentice.

### Driving your career forward

Once you are qualified as a Service Technician, there are a number of career paths open to you. Take a look to see where your career path could take you.





## Apprenticeship vs. University

In today's climate of budget cuts and the high cost of tuition, the option of going to university and continuing your education may not be the right choice for everyone and a degree may not necessarily be a requirement for many employers where experience and work-based skills are of more value.

An apprenticeship will give you the work experience and qualifications that you need to earn while you learn without racking up debt.

In this competitive marketplace, developing the right skills can help you to get ahead and stay ahead. With an apprenticeship you will be getting a head start in your career with a nationally recognised qualification and employment within Volkswagen.

## Top Benefits of an Apprenticeship

- A chance to earn while you learn
- No tuition fees or extra debt
- Nationally recognised qualifications
- Volkswagen specific qualifications
- Work experience with a reputable employer
- Training in the skills that you need for your job role
- Support throughout your learner journey
- The opportunity to develop both personally and professionally
- Great new experiences and new people
- The first step on your career

Find out about an apprenticeship with Volkswagen

T: 0870 013 0325

E: [vwg.apprenticeshipprogramme@babcockinternational.com](mailto:vwg.apprenticeshipprogramme@babcockinternational.com)

W: [www.volkswagen-apprentice.co.uk](http://www.volkswagen-apprentice.co.uk)



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